

Updating the Datawedge



Datawedge is a handheld system application that interfaces between the handheld scanning function and a third party application (WTS/WTS-P/WTS Lite). Once a bar code is scanned, the datawedge configuration dictates what to do with the scanned data so WTS/WTS-P/WTS Lite can use the data.

Updating the datawedge requires three steps –

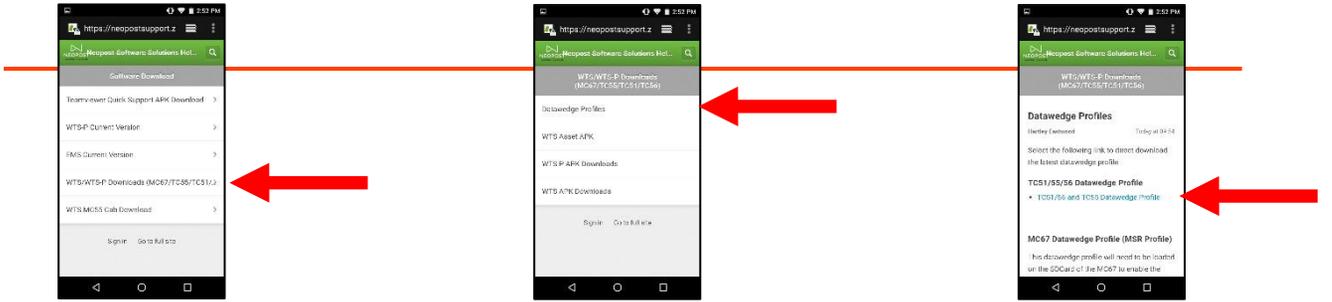
1. Downloading the latest datawedge configuration file
2. Renaming the datawedge configuration file
3. Importing the new file into datawedge application

1. Downloading the Latest Datawedge Configuration File

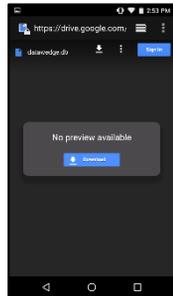
1. From the home screen, open the web browser.
2. In the URL, type 'neopostsupport.zendesk.com'.
3. Once connected, locate and select 'Software Download'.



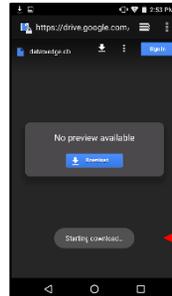
4. Find and select 'WTS/WTS-P Downloads'.
5. Find and select 'Datawedge Configuration Files'.
6. Find and select the appropriate datawedge file.



7. Select 'Download'.



8. Confirm the download occurs.



9. The configuration file download is complete.

2. Renaming the Datawedge Configuration File

When downloading the file, the handheld changes the name of the file to an 'xxxxxxx.bin' name. It must be renamed in order for the datawedge application to recognize the file for importing.

1. From the home screen, open the applications menu.



2. Locate and select 'File Browser'.



3. Start browsing files at the root level by selecting the double arrow button.



4. Scroll down and select 'sdcard'.



5. Locate and select 'Download' folder.



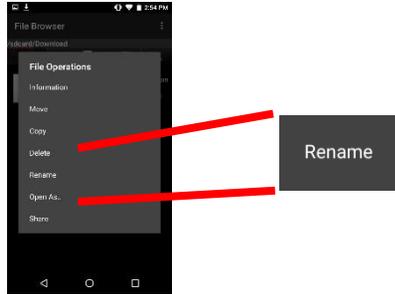
6. Selecting the 3 dots menu can change the view to list view. Locate the numbered file 'xxxx.bin'. If datawedge.db is present, long-press and delete file.



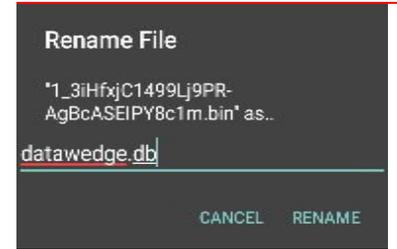
7. Press and hold the file to pop up the menu.



8. Select 'Rename'.



9. Change the name to 'datawedge.db'. Click 'RENAME' to save.

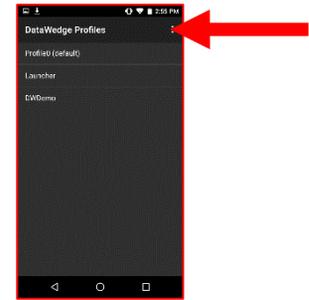
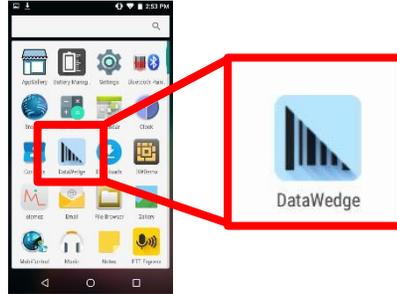
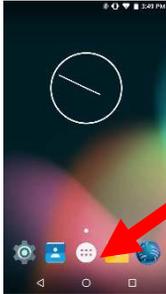


10. File has been successfully renamed.



3. Importing the Datawedge Configuration File

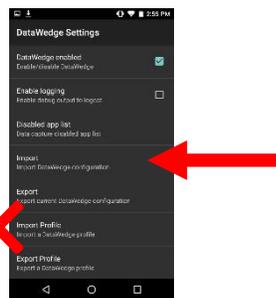
1. From the home screen, open the applications menu.
2. Locate and select 'Datawedge'.
3. Select the 3-dot menu button.



4. Select 'Settings' from the menu.



5. Select 'Import'. **Not 'Import Profile'.**



6. Search starts off in .../com.symbol.datawedge/files folder. If a datawedge file is located, **DO NOT SELECT**. This is the old/current config file.



7. Navigate to the root directory by selecting the 1-dot line.



8. Scroll down and select 'sdcard'.



9. Scroll and select the 'Download' folder.



10. Select 'datawedge.db'.



11. Once selected, confirm the successful import with the pop-up message.



12. Datawedge has been successfully updated.